

## General Terms and Conditions for UvA Intreeweek Participants/Mentors

### Article 1 - General provisions

- 1.1) The General Terms and Conditions are the conditions that apply to admission to and participation in the events organised by Commissie Intree for the participants and mentors of Intreeweek, the general introduction week of the University of Amsterdam.
- 1.2) In these General Terms and Conditions, 'Commissie Intree' means the Committee members and the members of the Board who organise the general introduction week of the University of Amsterdam under the responsibility of Student Services.
- 1.3) In these General Terms and Conditions, 'Intreeweek participant' means every (prospective) student of a programme at the University of Amsterdam who has registered as an Intreeweek participant.
- 1.4) In these General Terms and Conditions, an 'Intreeweek mentor' means a volunteer appointed by Commissie Intree, always a senior UvA student, who mentors Intreeweek participants appointed by Commissie Intree.
- 1.5) In these General Terms and Conditions, an 'Intreeweek crew member' means a volunteer appointed by Commissie Intree, not necessarily a UvA student, who performs tasks appointed by Commissie Intree for the purpose of setting up and/or dismantling a venue and/or ensuring the smooth running of events.
- 1.6) In these General Terms and Conditions, an 'event' means any activity organised by Commissie Intree that is open to Intreeweek participants and mentors.
- 1.7) Registration fees are never refunded.
- 1.8) We are entitled to amend or supplement the General Terms and Conditions. Minor changes of minor importance may always be implemented. Major substantive changes will be communicated by us in advance.

### Article 2 - Admission

- 2.1) E-tickets or other types of admission tickets are non-returnable after purchase.
- 2.2) Admission to a physical event is open to Intreeweek participants and mentors upon presentation of a wristband issued by Commissie Intree and/or the operators of the venue where the event is held.
- 2.3) In the event that an event that has been open to Intreeweek participants and mentors has been opened but access has not been obtained, Intreeweek participants are not entitled to a (partial) refund of Intreeweek-related registration fees.
- 2.4) The right to admission to an event will lapse if it is determined by or on behalf of Commissie Intree that the maximum number of attendees to that event has been reached.
- 2.5) The admission ticket issued by Commissie Intree will remain the property of Commissie Intree. Ownership is strictly individual. The ticket holder is not permitted to transfer the ticket and/or login details to another person.

#### Article 3 - Other commitments

- 3.1) Intreeweek participants and mentors are prohibited from bringing glassware, cans, fireworks, (fire) weapons, dangerous objects, drugs and/or (non-)alcoholic beverages to the event venue.
- 3.2) During events, Intreeweek participants and mentors are obliged to comply with the regulations and/or instructions issued by Commissie Intree, the operators of the event venue, security staff, the fire brigade and other authorised persons. Intreeweek participants and mentors who fail to comply with the regulations and/or instructions, or who engage in endangerment, drunkenness, threats and/or violence may be denied access to the event and the remainder of Intreeweek.
- 3.3) Intreeweek participants and mentors are obliged to cooperate with body search by security staff when entering an event.
- 3.4) Intreeweek participants and mentors are obliged to abide by the smoking bans applicable at the event venue.
- 3.5) During an event, Intreeweek participants and mentors are obliged to identify themselves upon first request of the persons and bodies referred to in the second paragraph. Such identification is to allow said persons and organisations to fulfil their legal obligations in the context of events, including the obligation not to serve alcoholic drinks to persons under the age of eighteen.
- 3.6) Intreeweek participants and mentors under the age of eighteen are prohibited from consuming and/or purchasing alcoholic beverages at events organised by Commissie Intree.
- 3.7) Without explicit permission from Commissie Intree, Intreeweek participants and mentors are not allowed to carry out promotional activities for an event, regardless of whether these activities be commercial or idealistic in character.
- 3.8) In case of corona, Intreeweek participants and mentors are obliged to answer the COVID-19 questions truthfully when asked to do so. Intreeweek participants and mentors who do not complete/answer the COVID-19 questions may be denied access to an event.

#### Article 4 - Force majeure

- 4.1) In the event of force majeure in the broadest sense of the word, including but not limited to illness or cancellation of a performer, non-performance or late performance by suppliers, government measures, strikes, fire, weather conditions, authorised charges and instructions, et cetera, Commissie Intree will be entitled to reschedule an event to a later date or time or to cancel it.

#### Article 5 - Liability and damage

- 5.1) Commissie Intree will be liable for direct damage suffered by any Intree Week participant or mentor that is directly and exclusively the result of a shortcoming attributable to Commissie Intree. Only damage for which Commissie Intree is insured and which is reimbursed by the insurer will be eligible for compensation.
- 5.2) Intreeweek participants and mentors are liable for any damage, regardless of the cause, as part of or in connection with an event or the construction and dismantling of an event, as well as any damage, regardless of the cause, caused by the Intreeweek participant and/or mentor to other event visitors, to employees and property of Commissie Intree or third parties hired by Commissie Intree, to the venue and fixtures and fittings of the venue and to all items located at the event venue in connection with the event. Intreeweek participants and/or mentors will indemnify Commissie Intree against any third party claims for damage for which the Intreeweek participant and/or mentor is liable under this provision.
- 5.3) In the event that a participant or mentor is fined for violating the COVID-19 regulations, Commissie Intree cannot be held liable.

#### Article 6 - Intellectual property rights

- 6.1) Commissie Intree is entitled to make photo and/or film recordings during an event for the purpose of promotional publications. By entering the event venue, Intreeweek participants and mentors give Commissie Intree permission to make publications of the aforementioned nature.
- 6.2) Commissie Intree will ensure the availability of the agreed services, making every reasonable effort to offer optimum availability. As Commissie Intree is dependent on the cooperation, services and deliveries of third parties, it explicitly does not guarantee that the services are always available.

#### Article 7 - Complaints & warranty

- 7.1) Commissie Intree makes every effort to handle complaints about the provided services and/or products to the best of its ability

and to work towards improving the services and/or products. Commissie Intree is not obliged to answer complaints in person.

7.2) Lodging a complaint does not affect the other obligations of the Intreeweek participants and/or mentors.

#### Article 8 - Personal data

8.1) The Intreeweek participant/mentor hereby expressly authorises the processing of the data it provides and their inclusion in a database created by Commissie Intree as part of its services. This database is used for recruiting committee members, mentors and crew members. The aforementioned data will always be stored and managed in compliance with the privacy legislation in force at the time.

8.2) Commissie Intree may make personal data available to companies affiliated with Commissie Intree or use them for marketing purposes and personalised offers. In the context of the online platform, at least the following personal data will be shared with Tactile B.V.: first and last name, email address, telephone number, date of birth, university programme, language preference and group number.

8.3) Tactile B.V. will only share anonymised sales and attendance data with Commissie Intree. This statistical data will be used by Commissie Intree for estimates of attendance and estimates for purchasing for the benefit of the next edition of Intreeweek.

#### Article 9 - Final provision

9.1) Any disputes arising between Commissie Intree and an Intreeweek participant and/or mentor as a result of an Intreeweek event will be settled exclusively by the competent court applying Dutch law.

Adopted by the board of Commissie Introductie Eerstejaars Studenten (Commissie Intree) on 21 April 2021.